

Commercial Moving Services Buyer's guide

Guarantees

AST

Will you Guarantee us Best Price and Value	Yes
Will you Guarantee us 100% Customer Satisfaction	Yes
Do you have an A+ rating with the Business Bureau	Yes

How qualified are you?

Are you a Certified Moving Consultant (CMC)	Yes
How many years have been in the moving industry	40
Are you the First and Only licensed moving broker in Mass.	Yes
Are the movers you use fully licensed and insured	Yes
Do your moving companies use temporary or contracted movers	No

Training

Will you provide full move-coordinator training at no cost	Yes
Will you also train all staff in packing and preparation	Yes
Will you help us set up our labeling and furniture layouts	Yes
Will you do as many follow up site visits as needed	Yes

Moving Services

Can you do both Non-Union or Union moves	Yes
Are your installers certified in all brands	Yes
Can you provide machinery rigging and millwright work	Yes
Can you assist in the move of computers & copiers	Yes
Can we do non-union moves on weekends without overtime cost	Yes

Equipment

Will you provide <i>Renta Crate</i> Brand crates and dollies	Yes
Will provide Removable moving labels	Yes
Can you provide <i>Purge Bins</i> or <i>Shred Bins</i> before the move	Yes
Can you provide Computer Carts and Library Carts	Yes

How easy are you to deal with

Can I have your direct line for after hours and cell	Yes
Can I call on you directly at anytime for questions	Yes
If I have to change dates do you have the capacity to handle it	Yes
Will you insure a no-surprise move with your help	Yes

Extra services

Do you provide State of the Art Record Storage	Yes
Can you provide storage for furniture – long and short term	Yes
Can you coordinate liquidation, donation of surplus items	Yes

Can you broom clean our old facility including cable removal Yes
Can you provide new, used or refurbished furniture Yes
Can you provide assistance with computer unplug and plug service Yes
Can you provide E-Waste and computer recycling Yes

CMC – Certified Moving Consultant Program from American Moving & Storage Association. Peter Griffin is one of the few Senior Certified Moving Consultants!